



R E P U B L I C O F A L B A N I A

COMPETITION AUTHORITY

The Competition Authority Launches an Improved Online Platform for Submitting Complaints

The Competition Authority has taken another step towards the digitalization of services by making available on its official website the improved "Complaint" window, through which any citizen or enterprise can quickly and securely submit any complaint regarding possible violations of the competition protection law.

The improved platform allows complainants to:

1. Submit complaints electronically at any time;
2. to choose whether they wish to remain anonymous or to be identified;
3. to attach as many documents or evidence as possible that may assist the Authority in assessing the case.

Every complaint is automatically registered in the institution's electronic system and handled according to the applicable legal procedures. If you are aware of prohibited agreements between companies, abuse of dominant position, or other practices that harm competition and consumers, you can now easily report them in just a few moments through the official website of the Competition Authority.

The Competition Authority invites citizens and businesses to use this new improved communication opportunity and actively contribute to protecting fair competition and the proper functioning of the market.