



## REPUBLIKA E SHQIPËRISË AUTORITETI I KONKURRENCËS

## PRESS RELEASE

The Competition Authority is pleased to inform the public about several new developments on its official website, <a href="www.caa.gov.al">www.caa.gov.al</a>, aimed at transforming the site into a more user-friendly, transparent, and easily accessible platform for everyone.

As part of these improvements, a new "Complaint" button has been added to the website. This dedicated feature is designed to simplify and accelerate the complaint submission process for interested parties, allowing them to upload all necessary documents online. This development aims to make the process more straightforward, transparent, and efficient for all users.

Additionally, a new feature has been introduced on the Authority's homepage that graphically displays institutional data, providing a clear and comprehensible summary of the Competition Authority's work and performance. This innovation helps the public gain a more accurate and comprehensive view of the institution's activities.

Another enhancement is the option for anyone to electronically subscribe to receive real-time updates from the Competition Authority. Interested individuals only need to register their email address to receive the latest press releases directly from the Authority. This new service is intended to ensure that important information is made accessible to the public in real time.

The Competition Authority remains committed to providing better services and strengthening communication with citizens, businesses, and all stakeholders by prioritizing transparency and efficiency in its operations.